

# Bedwell Primary School, Stevenage, Herts

## Local Offer 2014-2015



School Type	Telephone Number	Email	SENCo	SENCo contact
Mainstream Primary and Nursery	01438 351198	<a href="mailto:admin@bedwell.herts.sch.uk">admin@bedwell.herts.sch.uk</a>	Mrs Sharon Wood	<a href="mailto:sharon.wood@bedwell.herts.sch.uk">sharon.wood@bedwell.herts.sch.uk</a>

All Hertfordshire maintained schools have a similar approach to meeting the needs of pupils with Special Educational Needs and are supported by the Local Authority to ensure that all pupils, regardless of their specific needs, make the best possible progress in school. All schools are supported to be as inclusive as possible, with the needs of pupils with a Special Educational Need/s and or disabilities being met in a mainstream setting wherever possible, where families want this to happen.

Question	People	Summary of responsibilities
Section 1. Who are the best people to talk to in this school about my child's difficulties with learning/ Special Educational Needs/Disability	<b>Class teacher</b>  Contact by telephone:01438 351198 email: <a href="mailto:admin@bedwell.herts.sch.uk">admin@bedwell.herts.sch.uk</a> or through the school office	<b>He/She is responsible for:</b> <ul style="list-style-type: none"> <li>Ensuring that all children have access to good/outstanding teaching and that the curriculum is adapted to meet your child's individual needs (also known as differentiation).</li> <li>Checking on the progress of your child and identifying, planning and delivering any additional help your child may need (e.g. targeted work, additional support, adapting resources etc.) and discussing amendments with the SENCO as necessary.</li> <li>Writing Targeted Learning Plans (TLP), for children on the SEN (Special</li> </ul>

(SEND)?

And how can I talk to them about my child if I need to?

**Special Educational Needs  
Co-Ordinator (SENCO)**

**Mrs Sharon Wood**

**Contact by telephone: 01438  
351198**

**Email:**

[Sharon.wood@bedwell.herts.sch.uk](mailto:Sharon.wood@bedwell.herts.sch.uk)

**or through the school office**

Educational Needs) register and sharing /reviewing these with parents at least once each term.

- Ensuring that all members of staff working with your child in school are aware of your child's individual needs and/or conditions and what specific adjustments need to be made to enable them to be included and make progress.
- Ensuring that all staff working with your child in school are supported in delivering the planned work/programme for your child, so they can achieve the best possible progress. This may involve the use of additional adults, outside specialist help and specially planned work and resources.
- Ensuring that the school's SEND Policy is followed in their classroom and for all the pupils they teach with any SEND.

**She is responsible for:**

- Coordinating all the support for children with special educational needs (SEN) and or disabilities (SEND), and developing the school's SEND Policy to make sure all children get a consistent, high quality response to meeting their needs in school.
- Ensuring that you are:
  - involved in supporting your child's learning
  - kept informed about the support your child is getting
  - involved in reviewing how they are doing
  - included in planning ahead for them.
- Liaising with all the other people who may be coming into school to help support your child's learning e.g. Speech and Language Therapy, Educational Psychology, Occupational Therapy, advisory teachers etc.
- Liaising with the Local Authority SEN Department where appropriate
- Updating the school's SEND record of need, (a system for ensuring all the special educational, physical and sensory needs of pupils in this school are known and understood) and making sure that there are excellent records of your child's

**Learning Support Assistant (LSA) may be allocated to some pupils with SEN and or disabilities)**

**Head teacher**

**Mrs Judith Moore**

**Contact by telephone:01438 351198**

**email:**

**[admin@bedwell.herts.sch.uk](mailto:admin@bedwell.herts.sch.uk)  
or through the school office**

progress and needs.

- Providing specialist support for teachers and support staff in the school so they can help your child (and other pupils with SEN and/or disabilities in the school) to achieve their potential.
- Supporting your child's class teacher to write Targeted Learning Plans (TLPs), for those children on the SEND register, that specify the targets set for your child to achieve.
- Organising training for staff so they are aware and confident about how to meet the needs of your child and others within our school.
- The SENCo operates an open door policy which means that you can contact her at any time to discuss your child's needs. She will try to see you immediately if she is able to but may ask you to return at an agreed time if she already has appointments booked. Mrs Wood is available at school Monday-Thursday but you can email her at any time and she will get back to you.

A Learning Support Assistant (LSA) may be allocated to a pupil with exceptional special educational needs and/or disabilities and whilst they take a very valuable role in your child's education we would prefer that questions regarding your child's learning and progress are, in the first instance, directed to the Class teacher or SENCo.

**She is responsible for:**

- The day to day management of all aspects of the school, this includes the support for children with SEN and/or disabilities. She will give responsibility to the SENCO and class/subject teachers but is still responsible for ensuring that your child's needs are met.
- She must make sure that the Governing Body is kept up to date about any issues in the school relating to SEND.

	<p><b>SEND Governor</b> Rena Niles</p>	<p><b>He/ She is responsible for:</b></p> <ul style="list-style-type: none"> <li>• Making sure that the school has an up to date SEND Policy</li> <li>• Making sure that the school has appropriate provision and has made necessary adaptations to meet the needs of all children in the school</li> <li>• Making sure that the necessary support is made for any child who attends the school who has SEN and/or disabilities.</li> <li>• Making visits to understand and monitor the support given to children with SEND in the school and being part of the process to ensure your child achieves his/her potential in school.</li> </ul>
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Question	What do we do at Bedwell?	What might this look like?
<p><b>Section 2.</b> <b>How does the setting / school know if children/young people need extra help?</b></p>	<p>We track the progress of all our learners daily in class through lessons and tasks and questioning but as professionals we regularly discuss any concerns we have as well as celebrate achievement. We have systems in place to use data to support tracking and use termly pupil progress meetings to look at how the children are progressing, to assess how successful support has been and to plan what things we might need to change to support progress and learning in the future. When concerns are raised the SENCo may use detailed assessments to try to analyse a child's difficulties and will then advise staff on appropriate support strategies.</p> <p>We also use pupil voice whenever appropriate to listen to the views of our learners about how they are doing and how they like to be supported in school</p>	<ul style="list-style-type: none"> <li>• Focused marking with clear targets</li> <li>• Detailed Big write feedback</li> <li>• Daily marking of books and work completed</li> <li>• On-going assessment for learning</li> <li>• Pupil voice interviews/questionnaires</li> <li>• Termly pupil progress meetings between teachers and senior leaders</li> <li>• Termly meetings between teachers and the SENCo</li> <li>• Assessment by SENCo</li> <li>• Advice may be sought from external professionals</li> </ul>
<p><b>Section 3.</b></p>	<p>Parents are encouraged to speak to the class teacher, SENCo or head</p>	<ul style="list-style-type: none"> <li>• Class teachers are available to speak</li> </ul>

<p><b>What should I do if I think my child/young person may have special educational needs?</b></p>	<p>teacher about any concerns they have.</p> <p>If you have concerns about your child's progress you should speak to your child's class teacher initially as they work with your child on a daily basis. You can do this at any time and shouldn't wait for parent/teacher evenings to express your worries. Your concerns will then be passed to the SENCo/head teacher</p> <p>The SENCo operates an open door policy so that you can speak to her about your concerns and obtain a quick response. (<i>contact details above in section 1</i>). The head teacher is also available and will willingly talk to you about your concerns.</p> <p>If you are not happy with the support and progress of your child please do not hesitate to bring your concerns to the attention of the SENCo or head teacher or if your concerns have not been resolved you can speak to the school SEND Governor(<i>See section 1</i>).</p>	<p>to daily at the end of the day</p> <ul style="list-style-type: none"> <li>• Home school books</li> <li>• SENCo operates an open door policy</li> <li>• SENCo available Monday-Thursday</li> <li>• Head teacher available every day</li> <li>• Parent teacher evenings 2x per year</li> </ul>
<p><b>Section 4</b> <b>How will school staff support my child/young person?</b></p>	<p>Having assessed and identified needs, we seek to match provision to need. In the first instance, Class Teachers plan their lessons according to the specific needs of all groups of children in their class, and will ensure that learning tasks are adjusted or differentiated in order to enable your child to access their learning as independently as possible.</p> <p>In more extreme cases, children may require additional SEN support. External agency advice may be sought and a Targeted Learning Plan (TLP) may be created to address specific learning needs. When a number of different agencies are involved a Common Assessment Framework (CAF) may be required to ensure a cohesive approach in planning and delivering support.</p> <p>In rare cases for very complex needs, an Education, Health and Care</p>	<ul style="list-style-type: none"> <li>• Graduated response to SEN</li> <li>• Quality first teaching -good or better delivered daily in the classroom</li> <li>• High aspirations for all children</li> <li>• Appropriate differentiation of tasks</li> <li>• Grouped support/Individual support for learning</li> <li>• Intervention programmes to supplement classroom learning</li> <li>• Adapted/additional resources</li> <li>• Use of alternative recording</li> <li>• Use/access to ICT to support learning</li> <li>• Individual timetables</li> </ul>



	<p>Plan (EHCP) - formerly known as at Statement of SEN- may be requested from the local authority.</p> <p>In all instances we define the expected outcomes of intervention and then monitor the impact through regular meetings and tracking of pupil progress. Our SENCo leads on this aspect and the head teacher shares this information with governors.</p>	<ul style="list-style-type: none"> <li>• Pastoral support programmes</li> <li>• External agency support/advice</li> <li>• CAF process</li> <li>• EHCP process and reviews</li> <li>• Monitoring of intervention impact</li> <li>• Tracking of pupil progress</li> <li>• For further details of support available see whole school provision map- available on school website</li> </ul>
<p><b>Section 5.</b> How will I know how my child is doing?</p>	<p>Your child's progress is continually monitored and celebrated by his/her class teacher who will have high aspirations for all children within their care. His/her progress is reviewed formally every term and is recorded in central data tracking systems and then discussed at pupil progress meetings. Parent/teacher consultation evenings are held in the autumn and spring terms whereby your child's progress will be shared with you. In the summer term a written report is sent home detailing progress and next step targets.</p> <p>Children with identified additional needs may have a TLP which will be shared and reviewed with you on a termly basis and the plan for the next term made. Parents/carers are invited to attend these meetings so that their views can be included regarding how their child should be supported. In addition, where appropriate, we will seek the views of the child/young person as a central part of the support process.</p> <p>The progress of children with a statement of SEN/ EHC Plan is formally reviewed at an Annual Review with all adults involved with the child's education.</p>	<ul style="list-style-type: none"> <li>• Parent/teacher consultations</li> <li>• Annual written report</li> <li>• Home school book</li> <li>• Letters/certificates sent home</li> <li>• Pupil voice questionnaires</li> <li>• Parental feedback questionnaires</li> <li>• TLP planning and review meetings</li> <li>• Annual review of EHC plans</li> <li>• Additional meetings as required</li> </ul>
<p><b>Section 6</b> How will the learning and development provision be</p>	<p>Differentiation is embedded in our curriculum and practice. All staff plan lessons which are adjusted or differentiated according to the needs of the children in their class. Such differentiation may involve</p>	<ul style="list-style-type: none"> <li>• Appropriate differentiation of tasks in terms of what is required or by outcome</li> </ul>

<p><b>matched to my child/young person's needs?</b></p>	<p>changes to the task or the outcome required, use of different equipment and resources, alternatives methods of recording answers etc. Differentiation is designed to allow pupils to access tasks at a level which is appropriate for them whilst still maintaining independence. A child's needs are carefully assessed and then appropriate adjustments are planned to ensure the needs of the child are addressed and that the task is accessible to them. The success of the adjustments are then reviewed on a regular basis and changed as required.</p> <p>In some cases, when children have more complex needs, we have developed an individual or personalised curriculum which meets the needs of the child more effectively. This is created through discussion with parents/carers and external agencies, to ensure that the provision is appropriate.</p>	<ul style="list-style-type: none"> <li>• Adapted environment</li> <li>• Use of sensory room to reduce sensory anxiety</li> <li>• Use of writing/speaking frames</li> <li>• Adapted/additional resources</li> <li>• Coloured overlays</li> <li>• Symbols to access written text</li> <li>• Word banks, ACE dictionaries</li> <li>• Use of alternative recording</li> <li>• Use/access to ICT to support learning</li> <li>• Individual timetables</li> <li>• Intervention programmes to supplement classroom learning</li> <li>• Pastoral support programmes</li> <li>• External agency support/advice</li> <li>• Grouped support/Individual support for learning</li> <li>• <b>For further details of support available see whole school provision map- available on school website</b></li> </ul>
<p><b>Section 7</b> <b>What support will there be for my child's/young person's well being?</b></p>	<p>All of our staff are trained to provide a high standard of pastoral support. We also have a skilled family support worker who is able to provide Protective Behaviours and support programmes which help to raise self-esteem and confidence. In addition, the school buys in a number of external agencies such as counsellors, therapists and Protective Behaviours specialists who are able to work with children in groups or individually. The school has a Nurture group in Key stage 1 which is used to support some of our more vulnerable younger learners, supporting the development of social skills and developing a readiness</p>	<ul style="list-style-type: none"> <li>• Embedded behaviour policy with golden time rewards and graduated sanctions.</li> <li>• Established breakfast club</li> <li>• A range of extra-curricular activities</li> <li>• Access to family support worker for parents and children</li> <li>• CAF process/Team around the Family(TAF) approach</li> <li>• Protective Behaviours groups</li> </ul>

	<p>to interact and learn. We also run social skills groups and have lunch time games and activity clubs which focus on turn taking, sharing and playing together. Relevant staff are trained to support medical needs and in some cases all staff receive training to ensure quick responses if required. We have a medical policy in place and follow health care plans which are created by medical professionals who are working with a child and their family. Our Behaviour Policy, which includes guidance on expectations, rewards and sanctions is fully understood and adhered to by all staff. We regularly monitor attendance and take the necessary actions to prevent prolonged unauthorised absence. Learner voice is central to our practice and we use the school council and pupil voice activities to gain feedback from our learners.</p>	<ul style="list-style-type: none"> <li>• Friendship groups</li> <li>• Bright stars programme</li> <li>• Nurture group provision</li> <li>• SEAL activities/circle time</li> <li>• Lunch time clubs</li> <li>• Social skills groups</li> <li>• School council forum</li> <li>• Pupil voice questionnaires/interviews</li> <li>• School counsellors/therapists</li> <li>• Health care plans monitored and reviewed</li> <li>• First aid trained staff</li> <li>• Additional medical training for staff when required for certain conditions</li> <li>• Regular contact with attendance improvement officer</li> </ul>
<p><b>Section 8</b>  <b>What specialist services and expertise are available at or accessed by the school?</b></p>	<p>Our staff receive regular training and our teachers all hold qualified teacher status. We have a number of established relationships with a range of professionals in health, education and social care and these are recorded on our provision map. All external partners we work with are vetted in terms of safe guarding and when buying in additional services we monitor the impact of intervention in terms of effectiveness.</p>	<p><b>Directly Funded by school:</b></p> <ul style="list-style-type: none"> <li>• 2x speech and language therapy assistants</li> <li>• Additional speech and language therapy support via Talk of The Town Project within a cluster of schools</li> <li>• Counselling/therapy services</li> <li>• Family support worker</li> <li>• Protective behaviours group</li> <li>• Specialist LSA support for children with ASD</li> </ul> <p><b>Funded by Local authority but delivered in school</b></p> <ul style="list-style-type: none"> <li>• Educational Psychology service -EP</li> </ul>



		<ul style="list-style-type: none"> <li>• Advisory teacher service</li> <li>• Primary support base extended roll/respite</li> <li>• Education Support Centre (ESC) outreach</li> <li>• Specific Learning Difficulties (SPLD) base support</li> <li>• Outreach from Woolgrove Academy for cognition and learning difficulties</li> <li>• Parent partnership service (to support families through the SEN processes and procedures)</li> <li>• Professional training for school staff to deliver medical interventions</li> </ul> <p><b>Health and Medical</b></p> <ul style="list-style-type: none"> <li>• School nurse</li> <li>• Speech therapist</li> <li>• Child and Adolescent Mental Health Services (CAMHS)</li> <li>• Occupational therapy</li> <li>• Physiotherapy</li> </ul>
<p><b>Section 9</b>  <b>What training have the staff who are supporting children and young people with SEND, had or are having?</b></p>	<p>Our Special Needs Coordinator (SENCo) is a qualified teacher who is highly experienced within her role as SENCo, fulfilling the requirements laid out in the SEN and Disability Code of practice 0 to 25 (September 2014). She regularly attends training course to ensure that her knowledge is current and up to date.</p> <p>Part of the SENCO's job is to support the class teacher in planning for children with SEN and as part of this role she organises and on occasions delivers whole staff training to disseminate knowledge, strategies and experience, to ensure consistency of the school's</p>	<ul style="list-style-type: none"> <li>• Training to implement specific intervention programmes</li> <li>• Talk of the Town (speech and Language) training</li> <li>• Elklan (speech and Language training)</li> <li>• Autistic Spectrum Disorder (ASD) training</li> <li>• Makaton signing</li> <li>• Communicate in Print training</li> </ul>

	<p>approach for children with an SEND. The school has a development plan, including identified training needs for all staff to improve the teaching and learning of children including those with SEND. This may include whole school training on SEND issues or to support identified groups of learners in school, such as ASD, dyslexia etc. Individual teachers and support staff attend training courses run by outside agencies that are relevant to the needs of specific children in their class e.g. from the ASD advisory service, or medical /health training to support staff in implementing health care plans.</p>	<ul style="list-style-type: none"> <li>• Hearing impairment training</li> <li>• Medical training for Epipen</li> <li>• Medical training for diabetes</li> <li>• Dyslexia friendly classrooms</li> <li>• Dyslexia awareness</li> <li>• Nurture Group practice and principles</li> <li>• Protective Behaviours</li> <li>• Herts steps behaviour management</li> </ul>
<p><b>Section 10</b> How will you help me to support my child's learning?</p>	<p>We actively encourage you to talk to your child's class teacher regularly so we know what they are doing at home and we can tell you about what we are doing in school. A home/school contact book may be used to support communication with you, when this has been agreed to be useful for you and your child. Additional support will be discussed with you and we will give you resources and ideas which could be used to support learning at home.</p>	<ul style="list-style-type: none"> <li>• Home/school agreement</li> <li>• Home/school book</li> <li>• Games to play</li> <li>• Resources to use at home</li> <li>• Individualised/differentiated homework</li> <li>• Homework club to ensure adult support</li> </ul>
<p><b>Section 11</b> How will I be involved in discussions about planning for my child's education?</p>	<p>The class teacher, SENCO or Head teacher is available to meet with you to discuss your child's progress or any concerns/worries you may have. If additional SEN support is believed to be necessary to support your child's learning, we will invite you into school for an initial meeting where we can gain your views and opinions about how your child should be supported at school. If your child has a TLP, you will be invited into school at least termly to discuss progress, provision and support. When external agencies are involved, you will be invited to meet them so that you can be part of the discussions regarding support. The SENCo will then go through the written professional reports with you if required to ensure that you fully understand the contents. When there is multi agency involvement a CAF may be required and you</p>	<ul style="list-style-type: none"> <li>• SENCo open door policy</li> <li>• Regular access to class teacher</li> <li>• Meetings at least termly to discuss support and to set/review TLP</li> <li>• Parent/teacher consultation evenings</li> <li>• Meetings with external professionals</li> <li>• CAF/TAF support /meetings</li> <li>• Signposting to relevant services and agencies</li> <li>• Parent partnership service</li> </ul>

	<p>will be invited to all meetings to ensure that you are fully informed. The school may suggest the Parent partnership organisation to help support you through the SEN processes and procedures.</p>	
<p><b>Section 12</b> How will my child be included in activities outside the classroom including school trips?</p>	<p>Our Inclusion Policy promotes involvement of all our learners in all aspects of the curriculum including activities outside the classroom. Where there are concerns of safety and access, further thought and consideration are given to ensure needs are met; this may include meeting with parents/carers to complete risk assessments and to problem solve potential issues if appropriate. There is always a high adult : pupil ratio made up from familiar, trained school staff and pupils may be given one to one support if this is appropriate We regularly audit our extra-curricular clubs to ensure participation and we actively encourage children to attend through positive promotion of activities.</p>	<ul style="list-style-type: none"> <li>• Regular opportunities to attend a wide range of school clubs covering a variety of interests</li> <li>• Audit of school clubs to ensure participation</li> <li>• Regular school trips</li> <li>• Individual risk assessment planning</li> <li>• High adult :pupil ratio1:1 support if required</li> <li>• Pre-trip visits by school to check access arrangements and to discuss needs with staff at the venue</li> </ul>
<p><b>Section 13</b> How accessible is the school environment?</p>	<p>We value and respect diversity in our setting and do our very best to meet the needs of all out learners. The school is a single storey building without steps on site. It has wide doorways and corridors and so is fully accessible for wheelchair users and/or users with physical disabilities. There are disabled toilet facilities on site and disabled site users are allowed access to the school car park.</p> <p>The school's public areas are labelled using symbols and classrooms use symbols extensively to label areas and equipment to ensure access for those with communication difficulties.</p> <p>The school is able to source translation/interpreter services for families who have English as an additional language (EAL), if required.</p>	<ul style="list-style-type: none"> <li>• full wheelchair accessibility</li> <li>• use of symbols to create a communication friendly environment</li> <li>• translator available for meetings</li> <li>• document translation available</li> <li>• ear defenders available for sensory needs.</li> <li>• Racing to English programme to support pupils who have EAL</li> </ul>
<p><b>Section 14</b> How will the school prepare and support my child to join the school,</p>	<p>We have robust transition arrangements in place when welcoming new learners with additional needs to our setting. Where possible, school staff will visit pupils in their current setting before they move to our school so that we can see and discuss support arrangements and</p>	<ul style="list-style-type: none"> <li>• Meetings with new parents</li> <li>• Taster sessions within school</li> <li>• Liaison with feeder settings or staff from previous school</li> </ul>

<p><b>transfer to a new school or the next stage of education and life?</b></p>	<p>provision. We will meet with parents/carers to discuss the child/young person's needs and how we can best support them. A phased integration programme may be put in place to ease transition arrangements and anxieties.</p> <p>We have very good relationships with all our feeder settings and will visit children within these settings so that we can plan for their needs before arrival. The local feeder settings are also encouraged to bring their children to visit.</p> <p>When our students move on to new settings, staff pass on extensive information and will seek a meeting with the SENCo of the receiving school as early as possible so that support can be planned. Some of our pupils access transition programmes which are arranged in partnership with Stevenage Education Trust(SET) or if more support is required, arranged directly with the receiving school.</p>	<ul style="list-style-type: none"> <li>• Observation at feeder/previous setting</li> <li>• School staff attend Early support meetings/TAF meetings/ professional consultations to ensure smooth transition</li> <li>• SET transition programme</li> <li>• Individual transition plan including additional school visits</li> <li>• Transition books</li> <li>• Pen portraits</li> <li>• Extensive sharing of information</li> <li>• Phased integration if appropriate</li> </ul>
<p><b>Section 15</b> <b>How are the school's resources allocated and matched to children's special educational needs and disabilities?</b></p>	<p>The school budget includes money for supporting children with SEN. The Head Teacher decides on the budget for Special Educational Needs in consultation with the school governors, on the basis of the needs of the children currently in the school. The Head Teacher and the SENCO discuss all the information they have about SEN in the school, including the children getting extra support already; the children needing extra support; the children who have been identified as not making as much progress as would be expected. The school leadership team then decide what resources/training and support is needed. All resources/training and support are reviewed regularly and changes made as needed. Budgets are closely monitored and aligned to the school improvement plan.</p> <p>If a child's needs are very complex or unusual, an application may be made for Exceptional needs funding. The school must be very clear about how such funding will be used. An application does not guarantee</p>	<ul style="list-style-type: none"> <li>• Budgets aligned to school development priorities</li> <li>• Budget for SEN set by head teacher and approved by governors in relation to current needs and an understanding of where additional support is required.</li> <li>• Application for Exceptional Needs funding</li> <li>• Application for personalised commissioning as part of CAF process.</li> </ul>

	funding as the application is subject to local panel approval	
<b>Section 16</b> <b>How is the decision made about how much support my child will receive?</b>	Working with the learner, their families and other staff, the SENCo considers a variety of options for suitable provision before deciding on a course of action. This action follows the cycle of assess, plan, act, review to ensure that support meets the needs of the learner and progress is made.	<ul style="list-style-type: none"> <li>• Assess, plan, do, review process employed to ensure appropriate provision</li> <li>• Support reviewed regularly with school staff, parents, child and external professionals and changed if required.</li> <li>• Impact assessment of all interventions to ensure they are working appropriately</li> </ul>
<b>Section 17</b> <b>How can I find information about the local authority's Local offer of services and provision for children and young people with special educational needs and disability?</b>	As part of the SEN and Disability Code of practice 0 to 25 (September 2014) the Local Authority is also required to produce their local offer detailing what support is available for children and young people with SEND and what services can be accessed across the county.	<b>Hertfordshire's local offer can be accessed via</b> <a href="http://www.hertsdirect.org/localoffer">www.hertsdirect.org/localoffer</a>



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